



TRUST. SCIENCE. INNOVATION.

TSI Incorporated

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## TSI Privacy Policy

We at TSI Incorporated recognize that when you share personal information with us you expect us to deal with that information responsibly. We are committed to protecting your right to privacy and ensuring the privacy and security of your personal information. This Privacy Statement discloses the information we collect, how we use it, and how you can correct, update, or change the information.

### Registration and Order Forms

If you choose to register with us or request product information on-line, you will be asked to complete a form providing personal information.

**If you are registering with one of our product groups or using a form to request detailed product information**, we ask that you provide certain contact information and may ask for detailed demographic and application information. This helps us fulfill your request and allows us to tailor the information we send you regarding TSI's products and services. If you do not wish to receive additional mailings from us, please refer to the "Opt Out" section below.

### IP Address

We capture your IP address to help us identify you. We may also use your IP address to help diagnose problems with our server, administer our Internet sites, and gather broad demographic information to measure general interest in our products.

### Cookies

Our web servers may direct your browser to place short pieces of information, or "cookies", on your computer's hard drive. Our cookies do not extract personal identifying information about you.

### Security

TSI Incorporated's Internet sites have security measures in place to protect against the loss, misuse, and alteration of information under our control. This includes protecting information behind a firewall, encrypting ordering information you send to us, and providing a secure barrier between your personal data and the Internet.

### Affiliate Involvement

In the normal course of business, you may request information on TSI products through forms and surveys found on our Internet site. In that event, the contact information provided may be forwarded to affiliate organizations for inquiry fulfillment and sales follow-up.

**Third Party Disclosure**

Except as noted above, in the normal course of business, TSI Incorporated will not disclose personal information to third parties. We may release account information when, in good faith, we believe it necessary to (i) comply with law, (ii) enforce the terms of any user agreements, and (iii) protect the rights, property, safety of TSI Incorporated or its employees.

**Links To Other Sites**

TSI's Internet sites contain links to third party sites. TSI Incorporated is not responsible for the privacy practices or the content of these third party sites.

**Opt Out**

TSI Internet sites offer users the opportunity to opt out of receiving future communications from us. If at any time you wish to stop receiving regular communications from us, you can have contact information removed from our database by sending notice via one of the methods listed under *Contact Information*.

**Correcting/Updating Information**

To change or modify information you provided to us previously, send changes or updates via one of the methods listed under *Contact Information*.

**Questions About Privacy Statement**

For answers to questions about this Privacy Statement, send questions via one of the methods listed under *Contact Information*.

**Contact Information**

Send opt out requests, changes, or questions to TSI via:

*E-mail to:* [webmaster@tsi.com](mailto:webmaster@tsi.com)

*Facsimile to:* +1 651-490-3824 - Attn: Webmaster

*Mail to:* TSI Incorporated, 500 Cardigan Road, Shoreview, MN 55126, U.S.A. -Attn: Webmaster