

Condensation Particle Counter

Model 3010: RP-3010

Standard maintenance and calibration service for the Condensation Particle Counter Model 3010 consists of these procedures:

- 1) Review written instructions or explanation of problem from customer
- 2) Initial inspection
- 3) Update manual, software and firmware as necessary
- 4) Clean instrument and optics
- 5) Inspect and replace as needed: filters, tubing, and O-rings
- 6) Inspect and clean fill capsule
- 7) Leak check
- 8) Verify flow
- 9) Align optics
- 10) Zero check
- 11) Final electrical checkout and performance verification

Standard service includes minor repairs and replacement parts. Major repairs and replacement parts will be charged for parts and labor. TSI will contact the customer for approval before making any major repairs.

Turnaround time for standard service is approximately two weeks after receipt of the instrument. TSI service work is backed by a 90 day service warranty.

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